

Environment Policy

At a glance

This Policy sets out our commitment to environment sustainability and our role in supporting Aotearoa New Zealand’s transition to a low-emissions and climate-resilient future.

Guided by our Sustainability Kaupapa and principle of kaitiakitanga, we seek to minimise the environmental impacts of our operations, value chain and products, while creating positive environmental outcomes for our customers, communities and stakeholders

This policy covers a broad range of environmental impacts that are material to our business. Additionally, we recognise that our environmental impacts extend beyond our direct operations and therefore consider the impacts of our supply chain and broader value chain in our decision-making.

We also recognise that one of our greatest opportunities is to enable our customers to achieve a reduction in their greenhouse gas (GHG) emissions through the technologies and services we provide.

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1 Definitions

Kaitiakitanga means guardianship and protection. It is a way of managing the environment, based on the Māori world view (te ao Māori). This is a key value within our Sustainability Kaupapa, to display kaitiakitanga to protect NZ’s biodiversity.

Sustainability is often used as a general term, and at One New Zealand we define this as encompassing ESG measures – or environmental, social and governance factors. However, the focus of this policy is on environmental sustainability.

2 Our commitments

Our environmental sustainability approach is to reduce the impact of One New Zealand's operations on the environment, to promote sustainability and environmental awareness, and embrace kaitiakitanga.

We are committed to complying with all applicable environmental legislation and relevant sustainability measures.

We commit to:

- 2.1 Supporting Aotearoa New Zealand's commitment to achieving net zero emissions by 2050, under the Climate Change Response (Zero Carbon) Amendment Act 2019. This commitment contributes to the global effort to limit climate change under the Paris Agreement of the United Nations Framework Convention on Climate Change.
 - 2.1.1 Measuring, managing and reporting our Scope 1, Scope 2 and Scope 3 emissions and maintain science-based emissions reduction targets aligned with climate science and validated by the Science Based Targets initiative (SBTi). Progress against our targets will be publicly reported on an annual basis.
 - 2.1.2 Reducing emissions through improved energy efficiency, increased use of renewable energy, responsible procurement practices, supplier engagement, network modernisation and other initiatives that support decarbonisation across our business and supply chain.
 - 2.1.3 Considering climate-related risks and resilience in our planning, investment and operational decision-making to support the long-term reliability of our network and services.
 - 2.1.4 Enabling emissions reductions beyond our own footprint by providing technologies and services that help customers reduce emissions, improve efficiency and support a lower-carbon economy
- 2.2 Improving energy efficiency and managing energy responsibly across our operations. As a telecommunications provider, we recognise that our network infrastructure and technology assets are significant consumers of energy and represent an important opportunity to reduce environmental impacts.
 - 2.2.1 Improving energy performance through the efficient design, operation and maintenance of our network, facilities and technology assets, including the replacement of legacy equipment with more energy-efficient alternatives where appropriate.
 - 2.2.2 Supporting the transition to a low-carbon economy through the procurement and use of renewable electricity wherever practical, and by pursuing opportunities to increase the proportion of renewable energy used across our operations.
 - 2.2.3 Monitoring and measuring our energy consumption and continually seeking opportunities to improve energy efficiency and reduce energy-related greenhouse gas emissions.
- 2.3 Using resources responsibly and reducing waste generated through our operations and the delivery of our products and services. This will be achieved by applying the principles of the waste hierarchy by prioritising the avoidance of waste, followed by

reuse, refurbishment, recovery and recycling wherever practical. Particular focus will be placed on reducing electronic waste (e-waste) and extending the useful life of technology and network equipment.

- 2.3.1 Managing waste and potentially hazardous materials responsibly and in accordance with applicable legal and regulatory requirements, seeking to minimise environmental impacts throughout the lifecycle of our assets and operations.
- 2.3.2 Continuing to identify opportunities to improve circularity, increase resource recovery and reduce the environmental impacts associated with material consumption. This includes encouraging the reuse, repair, refurbishment, recovery and recycling of devices wherever practical, and will continue to participate in and promote device trade-in and recycling programmes. We will prioritise reuse ahead of recycling wherever feasible, recognising that extending product life generally delivers the greatest environmental benefit.
- 2.3.3 Helping our customers extend the useful life of devices and reduce electronic waste.
- 2.4 Integrating environmental considerations into procurement and supplier management activities to support the reduction of environmental impacts and GHG emissions associated with the products and services we purchase. We recognise that a significant proportion of our environmental impacts occur across our value chain.
 - 2.4.1 Working with suppliers, contractors and business partners that share our commitment to environmental sustainability and support our climate and environmental objectives.
 - 2.4.2 Incorporating environmental considerations into procurement and sourcing decisions where appropriate, including factors such as GHG emissions, energy efficiency, resource use, waste minimisation, circularity and responsible environmental management practices.
 - 2.4.3 Continue to evolve our procurement and supplier engagement practices to support our environmental commitments, including our science-based emissions reduction targets and broader sustainability objectives.
- 2.5 Avoiding, minimising and managing adverse impacts on biodiversity arising from our operations, infrastructure development and maintenance activities. We recognise our responsibility as kaitiaki of the environments in which we operate and are committed to promoting the protection and enhancement of Aotearoa New Zealand's biodiversity, native habitat, and ecosystems.
 - 2.5.1 Working with our suppliers, contractors and partners to identify and manage environmental impacts and support positive outcomes for nature where opportunities exist.
 - 2.5.2 Complying with applicable environmental legislation, regulatory requirements and planning controls relating to biodiversity, habitat protection and land use, and will consider biodiversity impacts in relevant planning and operational decisions.
- 2.6 Fostering a culture of environmental responsibility and encouraging sustainable practices across our business. We recognise that achieving our environmental commitments requires the active participation of our people, customers and partners.
 - 2.6.1 Supporting our employees to understand the environmental impacts of their work activities and encourage more sustainable behaviours through awareness, engagement and training initiatives.

- 2.6.2 Promoting the use of technology and digital solutions that help reduce environmental impacts, including enabling alternatives to travel where appropriate. We will seek to minimise business travel where practical, encourage lower-emissions transport options, and support customers to use our products and services to reduce their own environmental footprint.
- 2.7 Maintaining effective environmental governance and integrating environmental sustainability into our decision-making, planning and business activities.
- 2.8 Measuring, monitoring and reporting on our environmental performance, objectives and targets, and communicate our progress transparently with stakeholders through our annual sustainability reporting and other relevant disclosures.
- 2.9 Regularly reviewing and improving our environmental management practices, policies, targets and programmes to support compliance obligations, respond to emerging environmental risks and opportunities, and drive continual improvement in environmental performance.

3 Document History

Policy Owner:	Policy Champion:	Version:	Date:
Juliet Jones, Chief Transformation Officer	Nicky Preston, Head of Sustainability	Version 1.1	4 September 2023
Juliet Jones, Chief Transformation Officer	Nicky Preston, Head of Sustainability	Version 1.2	31 January 2024

Version:	Date:	Changes made:	Approved by:
1.2	31 January 2024	Expanded upon points within policy version 1.1 including renewable energy focus, and business travel considerations.	Nicky Preston
1.3	18 October 2024	Expanded upon environmental commitments in section 2.	Nicky Preston
1.4	12 June, 2026	Updated to reflection verification of science-based emissions targets. Removed reference to environmental impacts not material to One NZ (water, air pollution). Updated commitment to waste impacts, from focus on	Nicky Preston

		minimisation to applying waste hierarchy.	
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