

Environment Policy

At a glance

This Policy sets out our commitment to act on the climate emergency, and play our part in supporting New Zealand’s transition to a low-emissions and climate-resilient future. It describes how we meet our environmental responsibilities as a business, and empower our stakeholders and customers to improve overall environmental performance.

While this policy covers a broad range of Environmental elements, our focus at One NZ is on reducing our footprint via our most material sustainability issues. As a technology company, most of our emissions come from purchased electricity in our technology operations, so we’re prioritising energy efficiency and conservation, decommissioning energy-hungry legacy equipment, and purchasing renewable energy where possible. We are also focusing on encouraging circularity and limiting e-waste.

We also believe one of our most important contributions is to enable our customers to achieve a reduction in their greenhouse gas (GHG) emissions through the technologies and services we provide.

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1 Definitions

Kaitiakitanga means guardianship and protection. It is a way of managing the environment, based on the Māori world view (te ao Māori). This is a key value within our Sustainability Kaupapa, to display kaitiakitanga to protect NZ’s biodiversity.

Sustainability is often used as a general term, and at One New Zealand we define this as encompassing ESG measures – or Environmental, Social and Governance factors. However the focus of this policy is on Environmental Sustainability.

2 Our commitments

Our environmental sustainability approach is to reduce the impact of One New Zealand's operations on the environment, to promote sustainability and environmental awareness, and embrace kaitiakitanga.

We are committed to complying with all applicable environmental legislation and relevant sustainability measures.

We commit to:

- 2.1 Reducing greenhouse gas emissions (GHG) wherever possible as part of ongoing activity to reduce scope 1, 2 and 3 emissions. The New Zealand government has a target of achieving net zero emissions by 2050, under the Climate Change Response (Zero Carbon) Amendment Act 2019, which we will support via an ongoing programme to reduce our operational emissions, including setting and upholding science-based emissions reduction targets. We commit to measuring and analysing the carbon footprint of our business activities, in conjunction with other climate change mitigation and adaptation efforts, and reporting on these publicly on an annual basis.
- 2.2 Preventing pollution and reducing consumption of resources through waste management strategies that promote waste minimisation including re-use, recovery and recycling, as appropriate. This includes office waste as well as e-waste created through the delivery of our telecommunications services. Office waste includes unwanted furniture/equipment and partnering with charitable organisations wherever possible to reuse or recycle this. Electronic waste (e-waste) includes non-working electronic equipment or parts, and any hazardous materials (e.g. lubricating oils, refrigerants, lead acid batteries, asbestos, fluorescent tubes).
- 2.3 Helping to minimise our customers' e-waste by encouraging the reuse of products and participating in, and promoting, device recycling schemes. This includes a principle to always encourage reuse before recycling.
- 2.4 Incorporating energy efficiency measures and promoting efficient energy use in all areas of business activity, with a focus on network technology as a key area of energy consumption. This includes purchasing or generating renewable energy in our operations wherever possible, and as part of our overall contribution to supporting New Zealand's net zero targets.
- 2.5 Promoting the protection and enhancement of Aotearoa's biodiversity, native habitat, and ecosystems. This includes working with our partners to minimise our environmental impacts when building or maintaining infrastructure. We recognise the government's National Policy Statement for Indigenous Biodiversity (NPS-IB) which sets targets and guidelines to ensure indigenous biodiversity on both public and private land is maintained in New Zealand. It recognises the critical role of landowners as guardians, kaitiaki and managers of nature and biodiversity, which we will comply with at all stages of developing and operating our telecommunications networks.
- 2.6 Minimising water use, both in and outflows, by monitoring and managing the consumption of water in our operations.

- 2.7 Minimising air pollution. Transport is a significant contributor to air pollution therefore we will continue to promote and invest in technologies that provide alternatives to business travel. This includes minimising travel for One NZ staff where possible, and choosing more environmentally-friendly transport modes, as well as helping our customers use technology to reduce their need for travel via our services (e.g. video conferencing).
- 2.8 Minimising noise pollution. When building and operating our equipment we will consider the impacts and reduce this wherever possible.
- 2.9 Contaminated land. One NZ recognises that use and development of contaminated land has the potential to cause adverse effects to human health and to the environment, and therefore we will comply with all aspects of this under the Resource Management Act (RMA).
- 2.10 Ensuring our procurement activity considers the environmental impact of products and services, plus supports the purchase of sustainable products where relevant. Our Procurement Policy considers environmental sustainability and supply chain impacts, and our Supplier Code of Conduct reflects our commitment within this policy.
- 2.11 Helping our staff to be aware of the environmental impacts of their work activities, and encouraging them to adopt more sustainable practices through raising awareness and training.
- 2.12 Report and communicate with our key stakeholders transparently and honestly – and continually improve our environmental and energy management systems and related objectives, targets, policies, and practices.

3 Document History

Policy Owner:	Policy Champion:	Version:	Date:
Juliet Jones, Chief Transformation Officer	Nicky Preston, Head of Sustainability	Version 1.1	4 September 2023
Juliet Jones, Chief Transformation Officer	Nicky Preston, Head of Sustainability	Version 1.2	31 January 2024

Version:	Date:	Changes made:	Approved by:
1.2	31 January 2024	Expanded upon points within policy version 1.1 including renewable energy focus, and business travel considerations.	Nicky Preston
1.3	18 October 2024	Expanded upon environmental commitments in section 2.	Nicky Preston