MASTER SERVICES AGREEMENT
SERVICE DESCRIPTION

one.nz

SERVICE DESCRIPTION: SECURE DEVICE MANAGER

DESCRIPTION

Secure Device Manager (SDM) is our security solution for smartphones, tablets and desktops. Confidently manage your company data by securely controlling devices (iOS, Android, Windows, MacOS, even wearables) from a simple cloud-based portal.

OPTIONS AND INCLUSIONS

OPTIONS		
Secure Device Manager	**Standard** Compatible with all our current business mobile plans.	**Advanced**
INCLUSIONS		
Supports Android, iOS, Windows and Symbian	✓	✓
Advanced password management	✓	✓
Anti-theft (lock, wipe, locate and alarm/message send out)	✓	✓
Manage email and WiFi settings	✓	✓
Customisable policies	✓	✓
Application management	✓	✓
Jailbreak and root detection	✓	✓
Device restrictions	✓	✓
Connection and email management	✓	✓
Reporting and device filtering	✓	✓
Risk-based conditional access	✗	✓
Secure email gateway	✗	✓
Containerised mobile apps – email, browser and content Per-app VPN tunnelling and app wrapping	✗	✓
Telecom management tools	✗	✓
Web-based administrator training (as part of set-up). Fees apply	✓	✓
Includes scoping, configuration and onboarding.	✗	✓

SERVICE CONDITIONS

- SDM Device Licence allows the management of one device.

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- SDM User Licence allows the management of up to five devices per user.

- As part of the SDM there is a one-off set-up fee of $399 (ex GST), including a web-based training session.

- Advanced set-up is provided as part of One New Zealand's Managed Mobility service and is charged on a time and materials basis.

- SDM is billed in arrears, and there is no part month charging. The first-month charge will be for a full month regardless of which point in the billing cycle you sign up.

- SDM is only for devices on the One New Zealand network or attached to an overseas network.

- Wi-Fi devices may also be managed by SDM.

- SDM is compatible with Business Basics, Red+ Business, Red Share for Business, Business Black, Business Team Plan and Red Sure Spend.

- The On-Boarding Service provides our standard programme management and implementation services to train your administrator to set up and configure the SDM Server Software in readiness for your activation of the SDM Services and enrolment of your Devices.