

MASTER SERVICES AGREEMENT

SERVICE DESCRIPTION



SERVICE DESCRIPTION: BUSINESS WIRELESS BROADBAND AND CALLING

DESCRIPTION

Business Wireless Broadband and Calling provides you access to, a high-speed internet connection and unlimited calling, for your business premises. This service runs on our reliable 5G and 4G networks, without the need to wait for connectivity to be installed - simply plug in your modem, download the Deco app and get going.

OPTIONS, INCLUSIONS, AND ADD-ONS

OPTIONS & INCLUSIONS			
Component	5G Broadband Unlimited	4G Broadband Unlimited	4G Broadband 300GB
Network connection	5G	4G	4G
Broadband data limit	Unlimited	Unlimited	300GB
Wireless modem included	✓	✓	✓
Free Phone Line for standard landline calls included (upon request)	✓	✓	X
Free Calling bundle for unlimited calls to NZ and Aus landline and mobiles included (upon request)	✓	✓	X
Free Static IP included (upon request)	✓	✓	X
ADD-ONS			
Component	Descriptions		
Voicemail	Allows unanswered callers to leave a voice message which can be checked from anywhere in NZ		

SERVICE CONDITIONS

- 4G & 5G Broadband: Only available in selected areas (rural areas are specifically excluded). Ask us to check your address' availability
- Wireless Broadband Access is only available in 4G/5G coverage areas with sufficient capacity
- Your modem/router contains a One New Zealand SIM card. You may not use this SIM card in any other device
- As your Wireless Broadband Access is provided over One New Zealand's 4G/5G mobile networks, your access is shared with other people on the mobile network near you. The performance of your Wireless Broadband Service may vary from time to time when there is above average traffic over the network. We also reserve the right to manage traffic at peak times to improve the overall performance and experience among our customers
- You may only use your Wireless Broadband modem/router and SIM card at the location you specify, at the time you sign up. If you would like to move your Wireless Broadband service to a new location, please call us on 0800 400 888. We will determine if this is possible based on the address you're moving to
- On some plans, a Static IP may be added at no additional charge

MASTER SERVICES AGREEMENT

SERVICE DESCRIPTION



- Your phone line is a VoLTE service provided over your Wireless Broadband Access. There is a maximum of one phone line on Business 4G/5G Broadband Plans. Your phone line requires mains power and broadband coverage to operate, and disruption of power will affect your Wireless Broadband.