

MASTER SERVICES AGREEMENT

SERVICE DESCRIPTION



SERVICE DESCRIPTION: SURE SPEND TXT NOTIFICATION SERVICE

PART A – PRODUCT OVERVIEW

The Sure Spend TXT Notification Service is a service available to Sure Spend customers with the primary objective of keeping both the User and the customer's administrator informed of an individual User's Connections' data usage across the customer's mobile connection fleet.

PART B – SURE SPEND TXT NOTIFICATION SERVICE

1. **YOUR SURE SPEND TXT NOTIFICATION SERVICE WILL CONSIST OF THE COMPONENTS SET OUT IN THE FOLLOWING TABLE:**

Component	Description
Individual User notifications	Up to three soft TXT notifications sent directly to each User notifying them of their data usage upon reaching three customer nominated 'soft' data limits. This feature is available to mobile phone users only not data only connections such as tablets and laptops.
Administrator notifications	Up to three soft email notifications is sent to the administrator each time a User reaches their respective soft limit.
Administrator reporting	A summary email at the end of each week is sent to the nominated administrator's email address detailing all Users who have reached one or more soft limits.

2. **BY TAKING OUR SURE SPEND TXT NOTIFICATION SERVICE YOU ACKNOWLEDGE THE FOLLOWING:**

- (a) TXT notifications will not be sent to Users with data-only connections;
- (b) TXT notifications may be delayed by up to 48 hours;
- (c) TXT notification alerts only work per calendar month i.e. 1st of month to the last day of that calendar month;
- (d) once the three TXT notification limit is exceeded, no further notifications will be sent;
- (e) One New Zealand will not be held responsible for managing the data usage within your company;
- (f) you will need to provide One New Zealand with all necessary information to be able to set up your Sure Spend TXT Notification Service correctly;
- (g) you may terminate the Sure Spend TXT Notification Service at any time by emailing your One New Zealand Account Manager, which may take us up to 30 days to process; and
- (h) all communications, questions, and change management in relation to the Sure Spend TXT Notification Service will be made with a nominated company administrator and will be via your One New Zealand Account Manager.

PART C – PRICING

3. **PRICING OVERVIEW**

- 3.1 Refer to the Pricing Schedule for details of the applicable Charges.

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PART D – DEFINITIONS

In this Service Description, in addition to the terms defined elsewhere in the Agreement, the following defined terms will apply to this Service Description:

Connection means a connection to the Network by an appropriately configured SIMcard.