

MASTER SERVICES AGREEMENT

SERVICE DESCRIPTION



SERVICE DESCRIPTION: TOLL FREE ENHANCED

PART A – SITE AND SERVICE DETAILS

Refer to the Pricing Schedule.

PART B – PRICING

Refer to the Pricing Schedule.

PART C – SPECIFIC TERMS

1. In this Service Description: "Toll Free number" includes both 0508 and 0800 numbers.
2. Upon termination of your One New Zealand Toll Free Services, we are required by the terms and conditions of the Toll Free Number Administration Scheme (TNAS) to return the Toll Free number to the TNAS pool. The Toll Free number may then be reallocated, if free, to any service provider (including One New Zealand) on a first come first serve basis provided there is an end customer billing relationship in existence or that will come into existence within 5 Business Days of applying for the number.
3. We may de-allocate any Toll Free number and return it to the TNAS pool of numbers if no calls are recorded against it for three consecutive billing periods.
4. We will endeavour to supply you with the Toll Free number described in Part A above, however, given the requirements of the Toll Free Number Administration Scheme, we cannot guarantee that such number will be available. We will consult with you if the Toll Free number described in Part A is not available.