

# MASTER SERVICES AGREEMENT

## SERVICE DESCRIPTION



### SERVICE DESCRIPTION: REANNZ NETWORK ACCESS SERVICE

#### PART A – PRODUCT OVERVIEW

One New Zealand's REANNZ Network Access Service is an unmonitored point to point Layer 2 fibre service exclusively used to provide network connectivity between a REANNZ Member premises and the nearest REANNZ Point of Presence. The delivery method will be Ethernet over single mode optical fibre.

#### PART B – PRICING

##### 1. PRICING OVERVIEW

1. 1 Refer to the Pricing Schedule for details of the connection speed you have chosen for your Service and the applicable Charges.
1. 2 The Charges for your REANNZ Network Access Service are dependent on factors that include but are not limited to the speed of the connection you have chosen, number and location of Sites and complexity of installation.

##### 2. INSTALLATION

2. 1 Our NRCs for installations will be charged on a time and materials basis and we will consult with you to agree on the costs (or the basis of such costs) prior to incurring them.

##### 3. SITES

3. 1 Please refer to the Pricing Schedule for details of your sites which will receive the Services provided under this Service Description.

#### PART C - SUPPORT

##### 4. SUPPORT

4. 1 For the avoidance of doubt the Service Centre Service Description does not apply to the REANNZ Network Access Service.

##### 5. DEFINITIONS

In this Service Description in addition to the terms defined elsewhere in the Agreement, the following defined terms will apply to this Service Description:

**REANNZ Member** means a member of the Research and Education Advanced Network of New Zealand

**REANNZ Network** is a virtual private network connecting REANNZ Members.

**REANNZ Point of Presence** means the point of interconnection to the REANNZ Network.